



inspiring  
INNOVATION



improving  
ACCESS



positive  
IMPACT



**DAVID LAWRENCE CENTER**  
*Mental Health & Substance Abuse Services*

ANNUAL REPORT 2010-2011

## ABOUT US

Established in 1968 by members of the community to address an overwhelming unmet need for services, the David Lawrence Center is Collier County's not-for-profit, behavioral health agency that focuses on restoring and rebuilding lives. DLC provides innovative, comprehensive and compassionate mental health and substance abuse specialty services devoted to children, adults and families. The David Lawrence Foundation was established in 1976 to generate philanthropic support for the advancement of the Center's mission, operations and growth in order to meet the diverse mental health needs in our community.



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## PROGRAMS AND SERVICES

- ▶ Affordable Housing
- ▶ Baker Act Receiving
- ▶ Batterer's Intervention Program
- ▶ Case Management
- ▶ Child's Path Preschool
- ▶ Crisis Stabilization Services
- ▶ Deferred Prosecution Programs
- ▶ Detoxification
- ▶ Drug Court
- ▶ DUI Treatment Services
- ▶ Employee Assistance Program
- ▶ Forensic Intensive Reintegration Support
- ▶ Forensic Services
- ▶ Homeless Outreach
- ▶ Juvenile Assessment Services
- ▶ Mental Health Court
- ▶ Outpatient and Group Therapy
- ▶ Parenting Classes
- ▶ Prevention Education
- ▶ Psychiatric Medical Services
- ▶ Substance Abuse Intervention
- ▶ Substance Abuse Residential Treatment
- ▶ Substance Abuse Day Treatment
- ▶ Supported Employment
- ▶ Supported Housing and Living Services
- ▶ Telemedicine
- ▶ Therapeutic Behavioral Onsite Services
- ▶ Walk-In Urgent Care Services

The David Lawrence Center and Foundation achieve positive outcomes by focusing on what we do best – providing comprehensive, innovative mental health and substance abuse treatment services for children, adults and families in Collier County.

During the past fiscal year, we impacted the lives of more than 30,000 people. We were able to provide essential services to our local community by securing additional resources despite the very challenging economic environment in which we continue to operate.

Our vision is to become the best behavioral health care facility in the country. This has led to numerous innovative approaches, collaborations, treatments and practices over the past year, including our Telemedicine project and the Collier Health Under Guided Systems (HUGS) program, which are both featured in this year's annual report.

Operationally, we have adopted the use of national Best Practices to ensure we give people the best opportunity to recover and have a successful treatment experience. Supporting this is our Foundation leadership, which is fiercely dedicated to providing our community with the best possible services right here in Collier County.

As the result of an aggressive resource development project, the David Lawrence Center and Foundation were successful in securing an unprecedented amount of grant revenue. This involved collaboration with numerous agencies, corporate partners, donors and other organizations throughout our community.

Today as we have for more than 40 years, we remain governed by dedicated community members invested in developing the programs and services needed to best serve the Collier County community. Having served a record number of people in 2010-2011, we have reached a point where renovated and improved facilities are absolutely necessary. The Foundation is currently exploring a number of options so that we can implement many more innovative programs and services and remain on the cutting edge of behavioral health treatment.

New and expanded programming requires additional space and we welcome our generous supporters to join us as we continue to restore and rebuild lives in Collier County.



*Carol Shaw, Michael Benson, Dr. Edward Sheridan, David Schimmel*

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**Edward P. Sheridan, Ph.D., President**  
David Lawrence Center  
Board of Directors

*Michael D. Benson*

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Senior Physician, Children's Services





“My doctor made me feel like he understood me and listened to me in a way that I needed to be heard.”

Velma is a 34-year old mother who witnessed unthinkable trauma, experienced devastating loss and dealt with overwhelming health issues that made her feel suicide was the only way to escape her pain.

As a child, she witnessed her stepfather, in a jealous rage, shoot her mother. Surprisingly, she survived only to have her tragically killed by a drunk driver several years later. Sadly, history repeated itself when her sister was murdered at the hands of an abusive partner and her father was killed in a hit and run accident. She was then diagnosed with lupus causing her to live with pain daily preventing her from working and living the active life she always enjoyed.

Tragedy and death surrounded her and her life came to a screeching halt. She sank into a deep depression and suffered endlessly from the

symptoms of post traumatic stress disorder.

Velma finally asked for help from DLC and was referred to individual therapy and case management and began seeing a psychiatrist utilizing the new telemedicine technology. She shares, “My doctor made me feel like he understood me and listened to me in a way that I needed to be heard. DLC helped me see that there was a way out and that I didn’t want to die.”

She was finally able to sleep without fear and regulate her mood and anxiety while working with her therapist on how to cope day to day with her mental and physical health problems. Velma adds, “DLC helped me be a better parent. I no longer live in fear and don’t let things get me down. It is very helpful to know that you are not alone and there is help out there.”

# positive IMPACT

3



“Things have greatly improved at home. Joe is able to listen, follow the rules, and gets along much better with his siblings.”

When Ingrid brought her son for a check up at a local medical clinic, they asked her how her child’s behavior was at home and in school. At the time, she was struggling to control her 14-year old son Joe and was scared about his outbursts. He had become extremely defiant, was angry and appeared tired all the time. Out of ideas, she accepted the help that was recommended after a screening showed he may be struggling with mental health and substance abuse issues.

Their family was referred by a HUGS System Navigator to the David Lawrence Center for outpatient therapy. Joe’s therapist quickly uncovered that he was experimenting with marijuana and was struggling to regulate his mood because he was frustrated with the responsibilities his parents placed on him for caring for his four

younger siblings. He ended up taking it out on them yelling at his brothers and sisters and using pot to escape. The therapist helped him articulate his frustrations with his parents and taught him better coping skills for dealing with his anger. She worked with him on how best to communicate his goals and how to work hard to achieve them.

Ingrid proudly reports, “In just a short period of time, things have greatly improved at home. Joe is able to listen, follow the rules, gets along much better with his siblings and is more focused.” His improved anger management and behavior, clean drug screens and hard work earned him his own room and a better relationship with this family proving that early intervention can prevent more serious problems.



# inspiring INNOVATION



## TELEMEDICINE PROGRAM

Last year, the David Lawrence Center partnered with ValueOptions® to launch an innovative telemedicine pilot project. The six month pilot helped determine if telemedicine, which utilizes high-definition video conferencing units to bring doctors and clients together virtually, could effectively provide more timely access to mental health care in rural communities. Due to its overwhelming success, DLC now utilizes telemedicine for assessments, psychiatric services and therapy sessions

system wide between the main campus in Naples and the Immokalee Satellite office approximately 40 miles inland in a relatively isolated, outlying section of Collier County. Now the residents of this culturally and economically diverse, agricultural community, can access expert, specialty treatment that can minimize psychological trauma and potentially prevent someone from taking life-threatening action.

### Telemedicine By the Numbers

- ▶ 65% increase in total services
- ▶ 79% increase in medication management services
- ▶ 229% increase in case management services

### Telemedicine Partners

ValueOptions®, Naples Children and Education Foundation, The League Club, Inc., Collier Health Services, Youth Haven

### Telemedicine Goals

- ▶ Improve accessibility to mental health care
- ▶ Eliminate treatment barriers
- ▶ Improve prevention and treatment
- ▶ Improve the likelihood of successful completion of treatment
- ▶ Assure same day access to urgent and emergent care



# improving ACCESS

## HUGS PROGRAM

The Collier Health Under Guided System (HUGS) program, funded through the Naples

Children and Education Foundation, was developed in collaboration with several not-for-profit, community stakeholders. HUGS provides improved access to mental health care by providing screening, early identification,

and expanded capacity of David Lawrence Center outpatient services. At-risk children and their families receive specialized guidance and support through HUGS System Navigators. Now after its first full year in operation, the program is changing minds and changing lives one hug at a time.

### HUGS By the Numbers

- ▶ 1,238 children screened through HUGS
- ▶ 23% of those screened needed further evaluation/referrals
- ▶ 798 new DLC clients receiving children's psychiatric services

### HUGS Partners

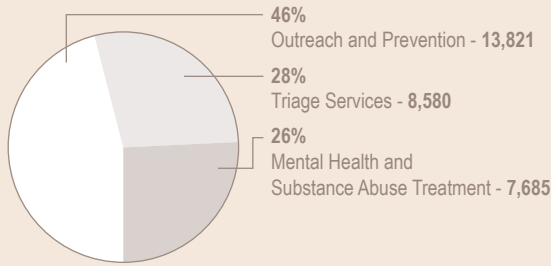
Able Academy, Collier County Public Schools, Collier County Sheriff's Office, Collier Health Services, National Alliance on Mental Illness, Youth Haven

### HUGS Goals

- ▶ Integrate primary care and mental health care
- ▶ Improve prevention, early intervention and universal screenings
- ▶ Improve family-centered, behavioral health care system navigation
- ▶ Expand access to children's mental health care

NAPLES CHILDREN  
**NCEF**  
& EDUCATION  
FOUNDATION

## INDIVIDUALS SERVED - 30,086



## EMPLOYEES - 259

- ▶ Clinical Staff - 123
- ▶ Medical and Nursing Staff - 39
- ▶ Clinical Support Staff - 34
- ▶ Administrative Staff - 28
- ▶ Program Support Staff - 19
- ▶ Preschool Staff - 16

## BED CAPACITY - 53

### Acute Care Beds - 35

- ▶ Emergency Room Observation Beds - 3
- ▶ Licensed Adult Crisis Beds - 16  
Average Length of Stay - 4.36 Days
- ▶ Licensed Children's Crisis Beds - 4  
Average Length of Stay - 2.88 Days
- ▶ Licensed Adult Detoxification Beds - 12  
Average Length of Stay - 5.10 Days

### Adult Substance Abuse Residential Beds - 18

Average Length of Stay - 24.57 Days

## CLIENTS SERVED DEMOGRAPHICS

<b>Age</b>	<b>Race</b>
Adults..... 68%	Caucasian..... 70%
Children ..... 32%	Hispanic..... 19%
	Black..... 7%
<b>Gender</b>	Multi Racial ..... 3%
Male..... 53%	Other..... 1%
Female..... 47%	

*Client demographics and program specific data is only collected on clients admitted to mental health and substance abuse treatment and duplication among program type is possible.*



## CHILDREN SERVED BY PROGRAM

Mental Health Outpatient Services	1,581	37%
Psychiatric Medical Services	1,196	28%
Community Services	558	13%
Urgent Care	533	12%
Substance Abuse Outpatient Services	302	7%
Inpatient	139	3%

## CHILDREN SERVED BY DIAGNOSIS

Child and Adolescent Disorders	30%
Adjustment Disorders	29%
Mood Disorders	20%
Substance Abuse	8%
Co-occurring Disorders	6%
Sleep/Anxiety Disorders	6%
Other	1%

## CHILDREN'S SERVICES BY THE NUMBERS

- ▶ 46,945 Total Services Provided to Children
- ▶ 126% Increase in Children's Community Services
- ▶ 68% Increase in Children's Urgent Care Services
- ▶ 12% Increase in Children's Admissions
- ▶ 10% Increase in Total Services Provided to Children

## ADULTS SERVED BY THE PROGRAM

Psychiatric Medical Services	2,644	27%
Urgent Care	2,037	21%
Mental Health Outpatient Services	1,530	16%
Community Services	1,327	13%
Inpatient and Residential	1,314	13%
Substance Abuse Outpatient Services	1,003	10%

## ADULTS SERVED BY DIAGNOSIS

Mood Disorders	36%
Substance Abuse	23%
Co-occurring Disorders	12%
Adjustment Disorders	9%
Psychotic	9%
Sleep/Anxiety Disorders	8%
Other	3%

## ADULT SERVICES BY THE NUMBERS

- ▶ 99,890 Total Services Provided to Adults
- ▶ 41% Increase in Adult Community Services
- ▶ 13% Increase in Adult Mental Health Outpatient Services
- ▶ 7% Increase in Adult Clinical Assessments
- ▶ 6% Increase in Adult Medical Services

## DAVID LAWRENCE CENTER INCOME STATEMENT

<b>Revenue</b>	
State Contracts	\$ 7,405,557
County	\$ 1,034,195
Client Fees (Net of Bad Debts)	\$ 5,653,046
Donations	\$ 2,630,840
Grants and Other	\$ 681,345
<b>Total Revenue</b>	<b>\$ 17,404,983</b>
<b>Expenses</b>	
Adult Mental Health	\$ 7,242,706
Adult Substance Abuse	\$ 3,862,777
Children's Mental Health	\$ 3,218,981
Children's Substance Abuse	\$ 1,770,439
<b>Total Expenses</b>	<b>\$ 16,094,903</b>
<b>Net Income</b>	<b>\$ 1,310,080</b>

## BALANCE SHEET

Total Current Assets	\$ 4,127,632
Net Fixed Assets	\$ 3,620,439
Total Other Assets	\$ 73,715
<b>Total Assets</b>	<b>\$ 7,821,786</b>
Total Liabilities	\$ 1,022,022
Total Equity	\$ 6,799,764
<b>Total Liabilities and Equity</b>	<b>\$ 7,821,786</b>

Data excerpted from unaudited financial statements of the David Lawrence Center ending June 30, 2011.

## DAVID LAWRENCE FOUNDATION INCOME STATEMENT

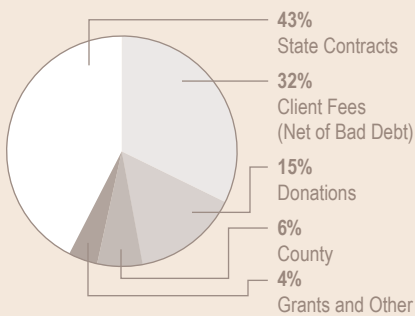
<b>Revenue</b>	
Donations	\$ 475,594
Rental Income	\$ 378,972
Special Event Net Income	\$ 231,365
Encore Shop Net Income	\$ 105,163
Investment Income	\$ 1,046,903
<b>Total Revenue</b>	<b>\$ 2,237,997</b>
<b>Expenses</b>	
Programs and Services	
Donations to DLC	\$ 466,445
Space Donated to DLC	\$ 378,972
Community Education	\$ 109,111
Total Programs and Services	\$ 954,528
Fundraising	\$ 235,690
Management and General	\$ 172,127
<b>Total Expenses</b>	<b>\$ 1,362,345</b>
<b>Net Income</b>	<b>\$ 875,652</b>

## BALANCE SHEET

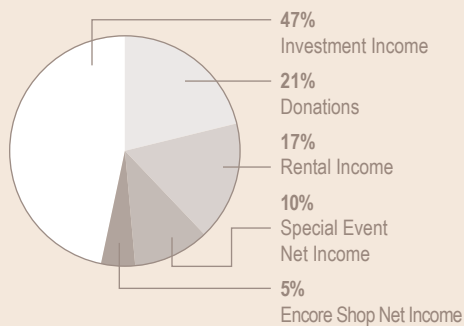
Property and Equipment	\$ 2,077,110
Investments	\$ 6,946,339
Other	\$ 756,747
<b>Total Assets</b>	<b>\$ 9,780,196</b>
Total Liabilities	\$ 36,252
Total Fund Balance	\$ 9,743,945
<b>Total Liabilities and Fund Balance</b>	<b>\$ 9,780,196</b>

Data excerpted from unaudited financial statements of the David Lawrence Foundation ending May 31, 2011.

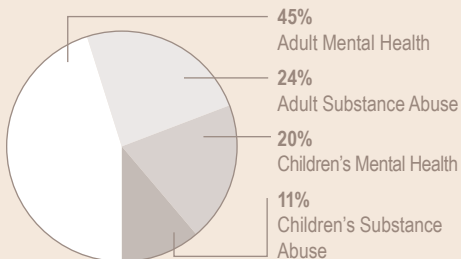
### REVENUE



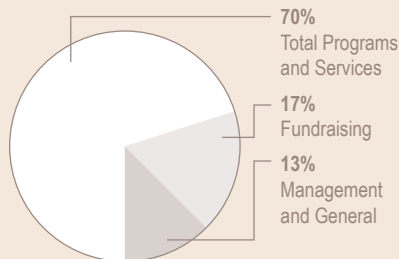
### REVENUE



### EXPENSE



### EXPENSE



“David Lawrence Center helped me dig myself out of the black hole that my life had become. Life with my son is now stress-free and we are both in a much happier place.”

# partners

## Grant Partner

Collier County Housing, Human and Veteran Services  
 Collier Health Facilities Authority  
 Department of Children and Families  
 Department of Justice/Bureau of Justice Assistance  
 Florida Health Partners  
 Housing and Urban Development  
 Mutual of Omaha Bank  
 Naples Children and Education Foundation  
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## Community Partner

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 Able Academy  
 Central Florida Behavioral Health  
 Children's Network  
 Collier County Health Department  
 Collier County Public Schools  
 Collier County Sheriff's Office  
 Collier Health Services  
 Collier Housing Authority  
 Collier Hunger and Homeless Coalition  
 Collier County Probation  
 Department of Juvenile Justice  
 Drug Free Collier  
 Florida Department of Corrections  
 Florida Gulf Coast University  
 Florida Mental Health Institute  
 Lutheran Services  
 Mental Health Association  
 Naples Community Hospital  
 National Alliance on Mental Illness  
 Neighborhood Health Clinic  
 Public Defender's Office  
 Sara Ann Drop In Center  
 Shelter for Abused Women and Children  
 St. Matthews House  
 State Attorney's Office  
 Youth Haven



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- (2) Brendon Tripodo, Connie Byrne, Donna Brown
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- (4) Heidi Colgate-Tamblyn, Carol Shaw, Andy Sheppard
- (5) Bob Sharpe, Florida Representative Matt Hudson, Kathryn Hunter
- (6) Pat Stranahan, Stanley Star

“David Lawrence Center helped talk me down out of my crisis and made me realize I had a reason to live. I wouldn't be where I am today without their help.”



# donors

## ANNUAL GIVING

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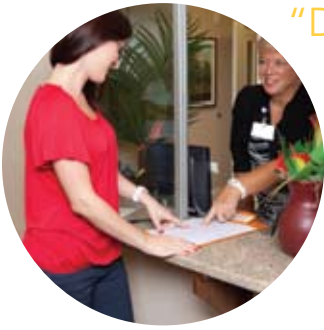
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