

## **Credible Client Portal**

## WITH THE CREDIBLE CLIENT

**PORTAL,** you have safe, secure, and instant access to parts of your medical record, when you want it.

## To request access to your Credible

## **Client Portal for the first time:**



- **STEP 1:** You will need to provide DLC with a valid email address.
- STEP 2: An email will be sent to you with a registration key and instructions.
- **STEP 3:** Website is: https://www.cbh2.credibleportal.com/v2/en/account/login/dlc.
- **STEP 4:** Click on Register as a new user and enter all required information.
- STEP 5: Review and stay up to date on your information:
  - Upcoming appointments
  - Medications
  - Diagnosis
  - Clinical summaries
  - Individualized treatment plan
  - Demographic information

Information accessible via the Credible Client Portal is confidential.\*

You should maintain log-in information in a secure location and should not share your username and password. All private health information is protected under Health Insurance Portability and Accountability Act of 1996 (HIPAA).

To reset your password, or if you have any questions related to the Client Portal, please call David Lawrence Centers at 239-455-8500

\*DLC is not responsible for securing this information once it is provided to you.

