

rise up SHINE ON



50 Years of Mental Health & Addiction Recovery

Annual Report 2017



50 Years of Mental Health & Addiction Recovery



because of YOU...

Thanks to the generous support of friends like you, thousands of people have found new life and fresh starts for 50 years at David Lawrence Center. DLC has always been dedicated to serving our struggling neighbors in their time of need. Our innovative approach instills hope, health, and healing through a treatment philosophy centered on evidence-based methods. We believe each individual possesses a light that shines brightly — the light of the human spirit. Our treatment methods and philosophy help people embrace that light. Your kindness and generosity have helped DLC become a leading provider of mental health care and substance use recovery services for 50 years. And with your ongoing support, we will continue serving our community for another 50. Because we can't do it without you.

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programs & SERVICES

David Lawrence Center is the Southwest Florida-based, not-for-profit leader in providing world-class mental health and addiction recovery solutions for children, adolescents and adults. The Center's innovative, integrated treatment includes inpatient, outpatient, residential and community-based services — a comprehensive system of care funded by community and government support. Each year David Lawrence Center provides lifechanging wellness for more than 9,000 people through over 228,000 treatment sessions.

Access Center

No appointment necessary

- · Crisis Support
- Emergency ServicesSame-day Clinical Assessments
- Walk-in Clinic

Inpatient Crisis Stabilization Services

24/7 Intensive Treatment Programs

- Baker Act Receiving
- Adult Crisis Stabilization Unit
- · Children's Crisis Stabilization Unit

Community Services

- Affordable Housing
- Case Management
- Homeless Outreach
- In-home Services
- **Parenting Classes**
- **Prevention Services**
- School-based Services
- **Supported Employment**
- Supported Living Services

Specialty Services

- **Deferred Prosecution**
- **Drug Court**
- Mental Health Court
- Veterans' Court
- Forensic Reintegration Support

Holistic Therapies and Complementary Services

- **Art Therapy**
- Equine-Facilitated Psychotherapy
- Music Therapy
- Pet Therapy
- Tobacco Cessation Services
- Wellness and Nutrition
- Yoga and Structured Fitness

On-site Integrated Care

- Primary Care (via Healthcare Network of
- Pharmacy (via Genoa Pharmacy)

Treatment Team

Services are provided by a multidisciplinary, multilingual expert treatment team consisting of board-certified professionals, including:

- Child & Adolescent Psychiatrists
- Adult & Geriatric Psychiatrists
- Addictionologists
- Nurses
- Clinicians
- **Case Managers**
- Mentors
- **Therapists**
- Peer Support Specialists
- **Behavioral Health Technicians**

mission

Restoring and rebuilding lives by providing compassionate, advanced and exceptional mental health, substance use and integrated healthcare solutions, available to all.

vision

To lead the way in transformational care so every individual assisted can achieve what is possible.

Crossroads Adult Substance Use Services

- Detoxification Unit
- Residential Treatment
- Partial Hospitalization Program (PHP)
- Intensive Outpatient Program (IOP)
- Specialty Services for Women
- · Family Support Services
- Ongoing Supports
- Medication-Assisted Treatment (MAT)

Outpatient Services

- · Group Therapy
- Individual and Family Therapy
- Psychiatric Medical Services
- Substance Use Intervention
- Telemedicine and Telehealth
- Pharmacogenetic Testing





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executive LETTER

Dear Supporters,

David Lawrence Center's fiscal year 2017 provided us with many opportunities to further advance our mission and evolve as an organization. We experienced both accomplishments and challenges that lead us into our 50th year stronger than ever.

Challenges, such as meeting the increased need for our services due to population growth and the growing opioid epidemic, as well as navigating state funding hurdles, reminded us of how vitally important our services are to the community – and of the community's support of the David Lawrence Center. Despite these challenges, and because of the support of our community and generous donors, we were able to meet increased community needs throughout the year with steadfast determination and an unwavering commitment to restoring and rebuilding the lives of those we were honored to serve.

Just as we rise up through challenges, so we shine on with our accomplishments. This year was filled with many accomplishments. We invested nearly \$1 million in the expansion of our facilities, doubling the Children's Crisis Stabilization Unit and building the new Children's Outpatient Center. These physical expansions, as well as programming expansions, enabled us to provide 228,000 services in total – an increase of over 6,000 services compared to fiscal year 2016. In addition, we cannot adequately express in words our gratitude and admiration for the tremendous support and cooperation of our partners – support that allowed us to effectively collaborate and enhance our collective impact on the community. We observed firsthand throughout the year that, together, we rise up and shine on. It has been truly heartwarming to observe the progress made when a community comes together.

We invite you to peruse this year's Annual Report to learn more about our challenges, accomplishments and history. We welcome you to contact us with questions you may have about the organization. We encourage you to attend one of our exciting events or get involved as a donor or volunteer if you aren't already. But more than that: we THANK YOU for your support of David Lawrence Center and your role in helping us rise up as Collier County's leader in mental healthcare and addiction recovery services. And we thank you for your continued support as we shine on for 50 more.

Scott Burgess President & CEO



Fiscal Year 2017 YEAR-END HIGHLIGHTS





146%

Increase in Mental Health First Aid training participants





\$1M

Invested in expansion of Children's Crisis Stabilization Unit & construction of new Children's Outpatient Center



228,000

Total number of services provided to children & adults



17%
Increase in Crossroads
Services compared to
FY2016







financials



DAVID LAWRENCE CENTER INCOME STATEMENT

REVENUE State Contracts County Net Client Fees and Insurance Donations Grants and Other Total Revenue	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	8,499,174 1,583,250 7,920,786 2,412,320 1,052,106 21,467,636
EXPENSE Adult Mental Health Adult Substance Abuse		9,269,067 4.397.511

Total Expenses

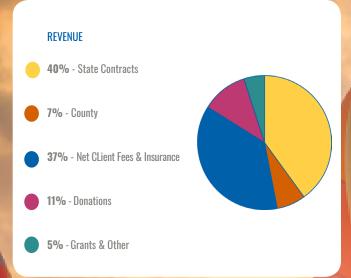
Children's Mental Health Children's Substance Abuse

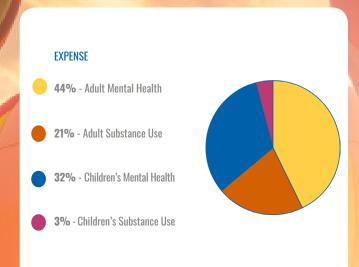
Operating Net Income <u>\$ 196,259</u>

BALANCE SHEET

Total Current Assets Net Fixed Assets Total Other Assets Total Assets	\$ \$ \$ \$	4,510,423 9,028,891 9,800,685 23,339,999
Total Liabilities	=	1,718,788
Total Equity	\$	21,621,211
Total Liabilities and Equity	\$	23,339,999

Data excerpted from audited financial statements of the David Lawrence Center ending 6/30/17.





Revenue from state contracts remained at 40% for the year, experiencing no increase. Decreases in revenue from client fees, insurance, grants and other sources are offset by the support of generous donors like you. Thank you for your support. Want to continue helping the Center rise up and shine on? Donate now at: DavidLawrenceCenter.org

 $For a copy of the strategic plan or to schedule\ a tour\ of the\ David\ Lawrence\ Center\ campus,\ please\ contact\ Darcy\ Taylor,\ Chief\ Development\ Officer,\ at:\ darcyt@dlcmhc.com\ or\ 239-354-1419.$

MAND FABULOUS

2018 marks our 50th year - 50 years of restoring and rebuilding lives in our community. We would not be here without our wonderful clients, dedicated staff. loyal community partners and generous donors. Stay tuned throughout the next year as we delve into the history of David Lawrence Center, sharing photos and stories of our 50-year journey on our website and in our newsletters. We thank each and every one of you for your role in helping David Lawrence Center rise up as the leading provider of mental health and addiction recovery services in Collier County. And we thank you for your continued support as we shine on for 50 more!













To Replace Creech Road Office

New Mental Health Clinic Set























C-HOPE

Seeing Hope Through a New Vision

initiatives

In 2015, the David Lawrence Center Board of Directors and staff developed a five-year strategic vision to provide a framework of priorities, initiatives and objectives to broadly address community needs through 2020. This C-HOPE vision is designed to exceed the highest expectations for quality of care in mental health and addiction recovery services. We are well on our way to achieving the goals set forth in this plan and look forward to continuing to help our clients **see hope**, visualize their potential, and transform their lives for many years to come.

C - CHILDREN

- · Focus on early identification, screening and assessment
- Implement early intervention, evidence-based treatments
- Develop new children's intensive services and programs

H - HOLISM

- Integrate physical and mental healthcare
- Develop comprehensive wellness strategies (nutrition, exercise, spirituality)
- Develop a formal strategy to assist in addressing the need for more affordable, supported housing

O - ONGOING INNOVATION

- · Continue growing clinical innovations
- Seek and implement new technology innovations

P - PARTNERSHIPS

- Engage partners in healthcare, social services, education, business, faith-based organizations, etc.
- Assist in advancing state and national advocacy efforts
- Develop a robust clinical training program (interns, residents)
- Grow professional staff development initiatives and opportunities to engage, retain and grow future clinical and administrative DLC leaders

${f E}$ - ENHANCED ACCESS TO CARE

- Expand facilities to serve more children, adults and seniors in need
- Invest in new technologies, such as telehealth and telepsychiatry
- Utilize strategic partnerships to increase access to care





accomplishments

Fiscal year 2017 marked the third year of our five-year C-HOPE plan, and much was accomplished. We completed the following initiatives:

C - CHILDREN

- Invested in the expansion of the Children's Crisis Stabilization Unit, doubling the capacity to 8 beds and resulting in increased admissions
- Completed construction of a new Children's Outpatient Center on the main campus, nearly doubling the space capacity for children's outpatient medical and therapy services
- Developed the first Children's Mental Health Partial Hospitalization Program (PHP) in Southwest Florida

H - HOLISM

- Integration of Healthcare Network of SWFL medical staff, including a family and internal medicine physician, nurses, and clinical staff, onto the main campus, providing DLC clients with convenient access to primary care services
- Integrated Genoa Pharmacy onto our main campus and embedded their pharmacists and pharmacy staff into our treatment team, providing clients with a higher level of service, greater convenience and improved medication adherence
- Hosted a highly successful Mental Health Fair featuring facility tours of our new pharmacy and primary care services, as well as a variety of our holistic services and partners including art therapy, equine therapy, nutrition, fitness, yoga and meditation

O - ONGOING INNOVATION

- Successfully launched the evidence-based Traumatic Incident Reduction (TIR) therapy program with overwhelming success in helping clients overcome trauma
- Expanded telehealth services into the Collier County Jail, Collier County Public Schools and Department of Juvenile Justice, providing increased access to mental health and substance abuse evaluations
- Completed the successful launch of pharmacogenetic testing for clients, enabling physicians to more precisely prescribe medications, thereby enhancing treatment effectiveness and decreasing potential medication-related side effects

P - PARTNERSHIPS

- Implemented a partnership with Moorings Park/Moorings at Grey Oaks for provision of counseling supports to their residents
- Completed a successful application for an additional 3-year award of the Criminal Justice Mental Health and Substance Abuse Reintegration grant
- Secured a \$150,000 matching grant from the Richard M. Schulze Family Foundation to fund the completion of the new Children's Outpatient Center
- Secured \$1,000,000 gift (one of the largest in the Center's history) to expand Emergency Services

E - ENHANCED ACCESS TO CARE

- Expanded the availability and use of psychological testing, more than doubling the previous year's levels
- Increased the number of individuals served in the Crossroads adult substance use continuum by 17%
- Increased the number of individuals served in Adult Community Services by 25%
- Increased the number of children served in Emergency Services by 12%
- Increased Prevention Services by 13%



success STORIES

SARAH

A little over a year ago, I was ready to kill myself. I was only 14. My father had been horribly abusive—verbally and physically—to my mom and me. Once, he held my mom at gunpoint, threatening to kill us both. He would torment me, call me names and hit me. He controlled who we saw, including family members.

I lived in a constant state of hopelessness.

I coped by cutting myself. The sting of the razor's edge was easier to deal with than anything my dad had done. Sometimes the cuts would be shallow, but sometimes I'd cut dangerously deep. I'd even cut through my old scars to deal with my raging emotions. I also took pills and drank alcohol to try to numb my pain.

Mom and I finally got out of that situation after a long and ugly divorce. We moved to Naples, where I was hoping to leave those awful memories behind and to get a fresh start. It went well for a while, but the memories flooded back worse than ever, like a nightmare you can't escape.

I started cutting again. I went back to drinking and drugs. Anything to cope. One day, after I cut my arms badly, I posted some pictures on Instagram and said I wanted to die. Someone saw the pictures and told my mom. I went crazy, screaming that I wanted to kill myself.

Mom called 911, and the police took me to David Lawrence Center, where they put me on lockdown for 72 hours.

It was scary. But it's the best thing that ever happened to me.

First Time I Felt Hope

The DLC staff was compassionate. I quickly realized I was in a safe place. And honestly, that was the first time in my life that I felt hope.

Nurses, counselors, mentors and others took care of me. I'm especially grateful for my therapist, Jennifer St. Hilaire. She took me through a program called DBT, which means Dialectical Behavior Therapy.

It helps me use healthy coping skills when I'm depressed or angry. DBT taught me how to turn my self-destructive ways into skills to keep myself safe—to basically do the exact opposite of what I was tempted to do. So, when I wanted to hole up in my room and have a pity party, I would go out with my mom or friends instead.



"...without David Lawrence Center, I'd be below rock bottom, if there is such a thing. I might even be dead. Instead, I am happy and filled with hope."

If I was depressed, I'd play with my dog, play a favorite video game, or watch TV instead of self-harming.

DBT teaches you about "mindfulness," which means you focus on the present. I've gotten better at that. I can't control the past or future, but I can make good choices right now, today.

One of my favorite TV shows is Grey's Anatomy, and I'm really inspired by one of the characters, Dr. Amelia Shepherd. She struggles with addictions, like I did. On the show, she has now been about 1,000 days sober. One thousand days. I want to be able to say that someday. She might be a fictional character, but she has helped me. If she can do it. I can too.

It's been about a year since that first day at David Lawrence Center. Now I'm back in school, making straight A's, and playing guitar in a hand

I am convinced that without David Lawrence Center, I'd be below rock bottom, if there is such a thing. I might even be dead. Instead, I am happy and filled with hope. The fact that I'm writing this story at all is because of David Lawrence Center. Without them, I simply wouldn't be here.

My early childhood in Immokalee was great. Our parents worked hard, loved us, and provided well.

When I was 10, my father sent me to an all-boys Catholic school in Mexico. For two years, a priest sexually abused me every night. I prayed to God to make it stop, but it never did. When I returned to the U.S., I told my father about the priest's abuse, but he didn't believe me. Then I was abused by an uncle. I started drinking to numb my pain. I was 12.

As a young teen, I told my parents I thought I might be gay. My dad responded by punching me in the face. The next day when I got home from school, a note on the front door said, "The rent is paid through the end of the month. All your stuff is inside. Good luck with the rest of your life."

My family had abandoned me. I was 13.

I started living on the streets, and became a heroin addict . . . for almost 20 years. Men would give me food, drugs, or a place to sleep in exchange for sexual favors. I learned how to not even think about it. I had no self-worth.

At 15, I tried to kill myself by slitting my wrists. But I stayed in school and actually got my high school diploma.

I got my first boyfriend at 18. We were together six years, and everything was great . . . or so I thought. Then one day, right in front of me, he put a gun to his head and killed himself. Several years later, I lost another boyfriend to suicide. Then I tried to kill myself, overdosing four times, only to wake up in the hospital.

It gets worse.

I befriended another homeless man who ended up trying to kill me. He knocked me out, tied me up, and raped me while I was unconscious. Then he poured gasoline on me, intending to burn me alive. But I somehow managed to escape.

I ended up living in a crack house, where another boyfriend killed himself. Now I had lost three boyfriends to suicide.

By then, I was so broken that I called David Lawrence Center to get help. They put me into their TIR (Traumatic Incident Reduction) program. The idea is that you tell your story over and over again, no matter how much it hurts, until you can reach a point where you can tell it calmly, objectively — as if it hadn't happened to you, but to somebody else.

I can't explain how it works, but it does. I fought it at first, because it was the hardest thing I've ever done; I even had some choice words for my counselor! But she was patient and kind, knowing that it would help me in the end—and it did.



"If it weren't for David Lawrence Center, I'd either still be dead in my addictions, or just dead, period. Today, I'm glad to be alive, and I'm improving every day."

Now I can look at these events in my past, and they don't hold power over me anymore. I hold power over them, and I'm forever grateful to David Lawrence Center for that.

I've also met some people who have helped me rediscover the faith of my childhood. For a long time, I was angry at God and didn't even believe in him. But now I've got a good relationship with God again, and I have even forgiven the people who hurt me all my life. And that includes my father, who abandoned me all those years ago.

On top of all that, I look like myself again. When I was a heroin addict, I weighed less than 100 pounds, totally wasted, barely alive. Now that I've been sober for a year and regained my selfworth, I've gained about 30 pounds, look good, and feel great!

None of these things would have been possible without the help of the people at David Lawrence Center. If it weren't for them, I'd either still be dead in my addictions, or just dead, period. Today, I'm 33 years old, glad to be alive, and improving every day.

thank you to all of our generous...















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