

2020-2021

IMPACT REPORT



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OUR MISSION

To provide life-saving and life-changing behavioral health care through education, prevention, intervention, and treatment available to all.



302,753

SERVICES PROVIDED
(3% INCREASE OVER FY20)

8,951

CLIENTS SERVED

93%

**CLIENT SATISFACTION
RATING**

Dear Friends,

If you asked a roomful of people how many have been touched by a mental health issue and/or substance use challenge, I would bet that everyone in the room could raise their hand . . . that is, if there were no stigma and if everyone was being honest.

The Impact Report you're now holding is as honest and open as it gets. More than just facts and figures, this report represents all of the children, families, and adults who have been helped in the last year by David Lawrence Centers for Behavioral Health (DLC). They are grateful for the help . . . and for your support.

The report also represents the ever-rising numbers of the needs in our community. Before 2020, we were dealing with two epidemics — rising suicide rates and opioid use disorders. But for almost the last two years, we have been dealing with a third – the COVID-19 pandemic.

Collier County was already growing tremendously, and these three crises have resulted in a disproportionate rise in mental health and substance use issues, with rates rising faster than our population increase.

Our community's needs have never been greater, and I have never been more thankful for friends like you, who continually step up and make it possible to meet those needs.

Thank you for your support!



Scott Burgess, President & CEO



Hope

EMERGENCY SERVICES CENTER

DLC's Emergency Services Center is available to anyone in acute behavioral health crisis, and is available 24 hours a day, 7 days a week. Since the beginning of the pandemic, DLC has experienced a drastic increase in the demand for crisis stabilization services compared to the same time frame in the prior year (*March 2020 to July 2021). Emergency intake assessments increased by 20%, calls to DLC's suicide prevention hotline increased by 30%, daily admissions to the Children's Crisis Unit increased by 22% and by 3.21% on the Adult Crisis Stabilization Unit.

BY THE NUMBERS

2,087

adults and children admitted to the DLC crisis stabilization units

2,313

clients provided with other emergency services

7%

increase in average daily number of adults in our Adult Crisis Stabilization Unit over FY20

56%

increase in average daily number of children in our Children's Crisis Stabilization Unit over FY20

80%

reduction in readmissions after being enrolled in the DLC Care Coordination program over a six-month period.

*multiple admissions for a single individual are possible

VIRTUAL CARE CENTER

DLC's Virtual Care Center provides remote access to over 100 DLC counselors and clinicians providing virtual counseling, medical services, and new client registration.



BY THE NUMBERS

66,406

total telehealth services provided

200%

increase in virtual services provided over FY20

41,755

web page visits to learn about Virtual Care

33%

of all telehealth services provided in FY21 were for patients new to DLC

CHILDREN & YOUNG ADULT SERVICES CENTER

PARTIAL HOSPITALIZATION PROGRAM (PHP)

DLC's Children's Partial Hospitalization Program (PHP) is a voluntary day treatment program for teenagers who are experiencing mental health concerns. The program is designed to prevent admission or readmission to the crisis stabilization unit and to assist children with the transition from crisis stabilization back into the community.

The performance of PHP during the past three years demonstrates a strong improvement among children in the program and low readmission rate to our Crisis Stabilization Unit.

Throughout the day in PHP, teenagers participate in group therapy programs designed to build coping strategies and conflict resolution skills; this includes holistic therapies such as pet therapy, art therapy, and music therapy. In addition, individual and family therapy sessions and medication management services are provided.

CORE SERVICES

Individual and Family Therapy

Psychiatric Evaluation and Medication Management

Children's Partial Hospitalization Program (PHP)

Specialized Trauma Therapy

School & Community-Based Services

Social Skills Development

Wrap-Around Collier Program

Children's Community Action Team (CAT)

Holistic Therapies

24/7 Emergency Services and Inpatient Crisis Stabilization

BY THE NUMBERS

77,207 services provided to children and young adults

19% percentage increase in services provided to children and young adults compared to FY20

7,826 Children's Partial Hospitalization Program (PHP) services provided

33% percentage increase in admission to the PHP program compared to FY20

94% Children's PHP clients discharged with no readmissions after 180 days over the last three years



Equine-Assisted Therapy Visit at DLC

ADULT SERVICES CENTER

CORE SERVICES

Outpatient Services & Treatment

Individual & Family Therapy

Substance Use
Recovery Programs

Holistic Therapies

Affordable Housing Programs

Case Management &
Court-Related Services

DLC FACT Team

24/7 Emergency Services

Inpatient Crisis Stabilization

BY THE NUMBERS

225,547

services provided to
adult clients

42,964

individual, group, and
family therapy sessions

12,436

medication management
services provided, a 4%
increase over FY20

NEW VETERANS SERVICES

DLC's new Veterans Services Program is provided in partnership with the Wounded Warriors of Collier County, Home Base SWFL, Collier County Veterans Treatment Court, as well as Veteran advocates to assist Veterans in crisis.



“We have a substantial population of veterans in our community that have unique needs and challenges. Our new Veterans Services Program is addressing those needs in a comprehensive way that is changing and saving lives.”

SCOTT BURGESS
DLC President & CEO

ADDICTION RECOVERY CENTER

CORE SERVICES

Inpatient Detoxification

Short-Term Residential Care

Partial Hospitalization/Day Treatment Program (PHP)

Intensive Outpatient Program (IOP)

FARR-Certified Recovery Residence Hope Home

Aftercare & Additional Support Services

Medication-Assisted Treatment (MAT)

Individual Counseling and Family Support

BY THE NUMBERS

43,549

addiction and recovery services provided

16

residents served in DLC's transitional living recovery residence Hope Home*

*program launched in June 2020



AWARENESS & PREVENTION CENTER

BY THE NUMBERS

673

Collier County Law Enforcement & EMS Professionals completed an extensive week-long Crisis Intervention Team (CIT) training since 2013

284

Mental Health First Aid individuals trained (2018 to 2021)

3,938*

children completed programming and educational opportunities through our Prevention Services Center

CORE SERVICES

Educational & Outreach Programs

Crisis Intervention Team (CIT) Training

Mental Health First Aid Training

Parenting Support Programs

School-Based Prevention Services

*potential for duplicated individuals in multiple programs

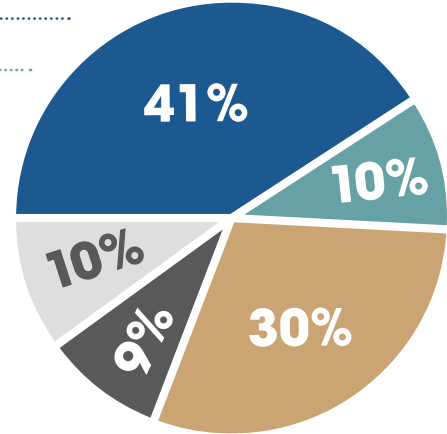
FISCAL YEAR REPORTING

Fiscal Year: July 1, 2020 - June 30, 2021

REVENUE FROM ONGOING OPERATIONS*

State funding	\$11,178,682
County funding	\$ 2,777,652
Fees collected for services provided	\$ 8,119,642
Program grants and other operating revenue	\$ 2,541,002
Fundraising from donations and special events	\$ 2,566,169
TOTAL	\$27,183,147

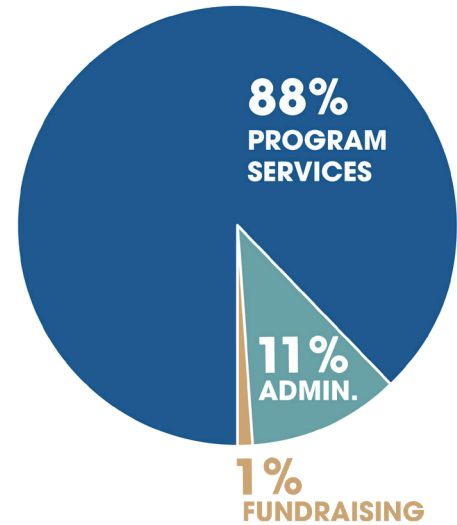
REVENUE FROM ONGOING OPERATIONS



EXPENSES OF ONGOING OPERATIONS

Program services	\$23,060,040
Administration	\$ 2,877,127
Fundraising	\$ 288,839
TOTAL	\$26,226,006

EXPENSES OF ONGOING OPERATIONS



NET INCOME FROM ONGOING OPERATIONS	\$ 957,141 (3.5%)
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*NOT CONSIDERED INCOME FROM ONGOING OPERATIONS, AND NOT INCLUDED ABOVE:

Federal COVID-19 Grant (Paycheck Protection Program)	\$ 3,247,200
Investment Income, Board-Designated	\$ 2,900,219

BALANCE SHEET

Current Assets	\$ 21,495,875
Property & Equipment (Net)	\$ 7,883,732
Other Assets	\$ 3,831,174
TOTAL ASSETS	\$ 33,210,781
Liabilities	\$ 2,895,164
Net Assets	\$ 30,315,617
TOTAL LIABILITIES & NET ASSETS	\$ 33,210,781



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Fiscal Year: July 1, 2020 - June 30, 2021



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Dr. Mike Pertronko and Mike Lacy at the annual Chip In for DLC event.

COMMUNITY PARTNERS

WE ARE STRONGER TOGETHER.

DLC collaborates with a variety of organizations and providers throughout Collier County and nation-wide to ensure coordinated education, awareness, and care that promote the health, well-being, and safety of our entire community.



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Fiscal Year: July 1, 2020 - June 30, 2021

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\$50,000+

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