



DAVID LAWRENCE
CENTERS
FOR BEHAVIORAL HEALTH™

FISCAL YEAR 2020



**ANNUAL
REPORT**

OUR MISSION

Dear Friends,

I almost feel like this year's annual report needs to come with an asterisk, or some sort of disclaimer. It was, after all, "The Year of the Pandemic," and we had no idea how such unusual circumstances would impact our ability to serve our community.

The good news is that we kept providing the same excellent service we have all along, thanks to our Virtual Care Center and thousands of online sessions. The not-so-good news is that demand for our services skyrocketed during COVID-19, which triggered a mental health crisis nationwide. Stress, anxiety, depression, substance use, and suicide attempts all increased. We provided almost 300,000 services in 2020, about a six percent increase over 2019.

You will read about more of the statistics and highlights in this report, but do not get lost in the numbers. Behind every stat is a story of a client who faced a mental health and/or substance use challenge and found hope and healing at David Lawrence Centers. And behind every story is a caring, compassionate donor like you.

Thank you for helping us make it through such a challenging year. I'm humbled and grateful to partner with you in serving our community.

To provide life-saving and life-changing behavioral health care through education, prevention, intervention, and treatment available to all.



Scott Burgess
President & CEO



LEADING THE WAY

CELEBRATING OUR **ACHIEVEMENTS**
DURING A YEAR OF **CHALLENGES**

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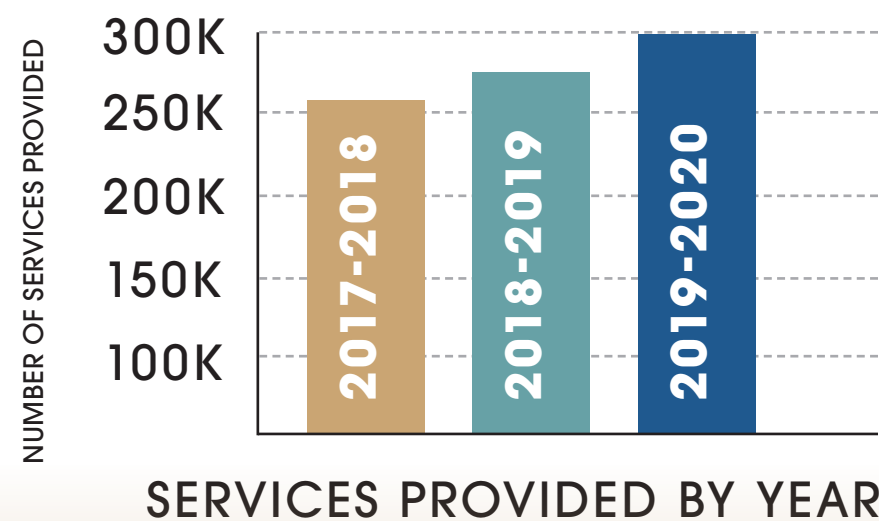
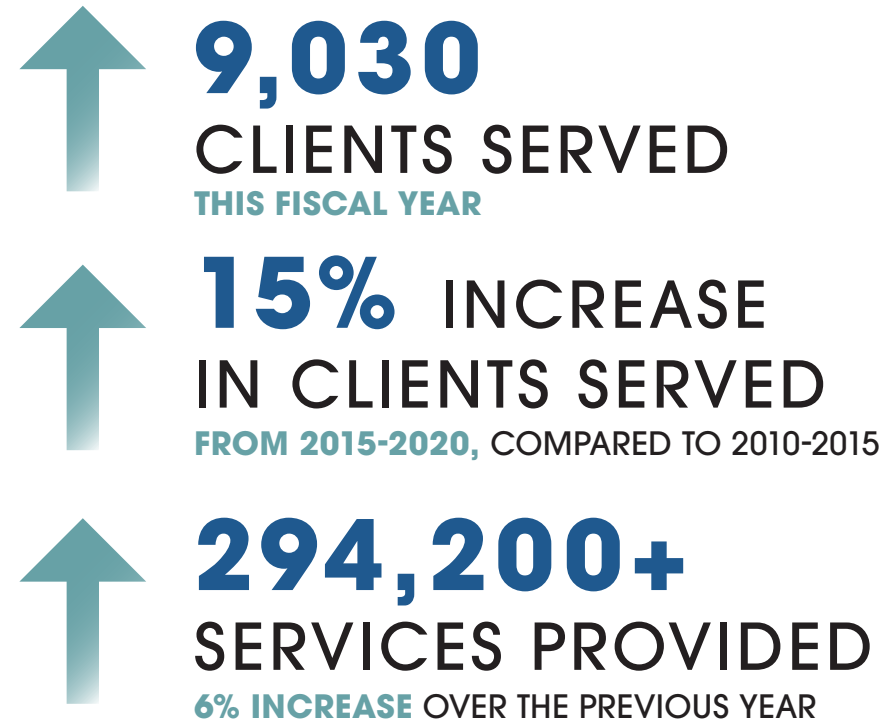
Stephen J. Spahr

Pablo X. Veintimilla

Chris Vernon, Esq.

* Honorary Board Member

** Past Chairman



In a year that played host to a global pandemic, David Lawrence Centers for Behavioral Health (DLC) was still able to reach and serve the clients and areas of our community that needed us most. Overall, the number of services provided were still in a positive growth trend over the prior fiscal

year. With the introduction of our new Virtual Care Center, we were able to reach more than 20,000 clients using video technology to reduce the spread of COVID-19. We rose to meet the demands of a challenging year and continued to provide behavioral health care to all those who needed it.

92% CLIENT
SATISFACTION
RESPONSES GATHERED FROM
OVER 6,000 SURVEYS.

20,265
VIRTUAL SERVICES
PROVIDED TO MITIGATE THE SPREAD
OF COVID-19.



REDEFINING DAVID LAWRENCE CENTER



In 2019, our leadership defined a unique opportunity to explore the effectiveness and future of the David Lawrence Center brand. Over the years, our services and abilities have grown and the healthcare industry terminology and standards have changed. In order to ensure the DLC brand was indeed “future-proof,” our organization embarked on a year-long process of rebranding.

While the name may not be significantly different, we felt it was of the utmost importance to redefine that we are not just a single center, but rather an organization comprised of many centers of excellence and service.

Industry-wide the term “mental health” is being replaced with “behavioral health” when used to combine mental health, addiction, and substance use programs. Therefore, in 2020 David Lawrence Center for Mental Health & Addiction Recovery officially became David Lawrence Centers for Behavioral Health (DLC).

OUR CENTERS OF
EXCELLENCE

EMERGENCY SERVICES CENTER

ADULT SERVICES CENTER

CHILDREN & YOUNG ADULT CENTER

ADDICTION RECOVERY CENTER

VIRTUAL CARE CENTER

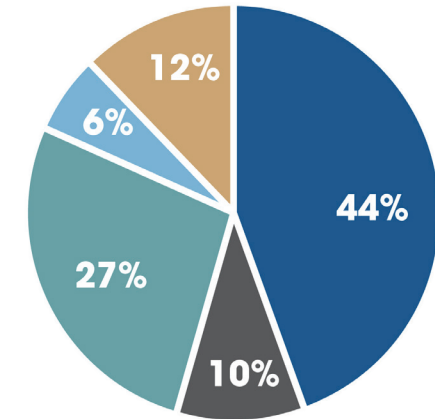
AWARENESS & PREVENTION CENTER

FISCAL REPORTING

Fiscal Year: July 1, 2019 - June 30, 2020*

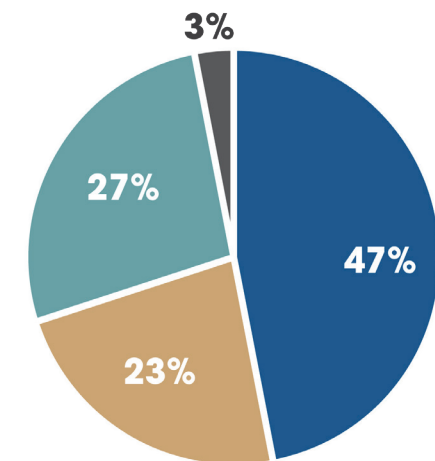
REVENUE

State	\$11,150,530	●
County	\$ 2,638,027	●
Client Fees (Net)	\$ 6,920,271	●
Donations & Events	\$ 1,545,031	●
Grants & Other**	\$ 2,983,204	●
TOTAL REVENUE	\$25,237,063	



EXPENSES

Adult Mental Health	\$11,217,075	●
Adult Substance Use Treatment	\$ 5,628,020	●
Children’s Mental Health	\$ 6,428,986	●
Children’s Substance Use Treatment	\$ 751,056	●
TOTAL EXPENSES	\$24,025,136	
INCREASE IN NET ASSETS**	\$ 1,211,927	



BALANCE SHEET

Current Assets	\$ 9,401,415
Property & Equipment (Net)	\$ 8,279,082
Other Assets	\$11,219,360
TOTAL ASSETS	\$28,899,857
Liabilities	\$ 5,562,575
Net Assets	\$23,899,857
TOTAL LIABILITIES & NET ASSETS	\$28,899,857

*Data excerpted from unaudited financial statements of David Lawrence Centers for Behavioral Health (DLC) ending 6/30/20

**Includes \$824,466 increase in Interest in the David Lawrence Foundation



EMERGENCY SERVICES CENTER



Emergency care has long been at the core of DLC's community behavioral health services. The DLC Emergency Services Center is available to anyone in acute behavioral health crisis, and is available 24 hours a day, 7 days a week.

Since the beginning of the pandemic, DLC experienced a significant increase in the demand for inpatient crisis stabilization services compared to the same time frame in the prior year (*March 1 to November 30). The total number of bed days provided in the Crisis Stabilization Unit (CSU) increased by 18% during this nine-month-period.

DLC READMISSION RATES OUTPERFORM REGIONAL AVERAGE

DLC's goal is to reduce the number of readmissions for all inpatient settings and to maintain low readmission rates over periods of time, as that is a key measurement of long-term success. The re-admission rates to DLC's Crisis Stabilization Unit (CSU) continue to outperform the regional average for readmission at 30, 90, and 180 days from a client's initial CSU admission, especially among rates for children's admissions.

1,806
TOTAL ADMISSIONS
TO THE DLC CRISIS STABILIZATION UNIT

2,125
CLIENTS PROVIDED
WITH OTHER EMERGENCY SERVICES

+35%
BETTER FOLLOW-UP
RATE AFTER 7 DAYS COMPARED TO
SIMILAR PROVIDERS IN FL*

	DLC	REGIONAL AVERAGE
30-DAY ADULT READMISSION RATE	13%	13%
30-DAY CHILD READMISSION RATE	5%	10%
90-DAY ADULT READMISSION RATE	18%	20%
90-DAY CHILD READMISSION RATE	9%	16%
180-DAY ADULT READMISSION RATE	23%	27%
180-DAY CHILD READMISSION RATE	14%	21%

* Source: Central Florida Behavioral Health Network (CFBHN)

DLC CARE COORDINATION PROGRAM:

A Proactive Approach to Avoiding Crisis Situations:

Care Coordination is a program designed to help adult individuals with mental health and substance use concerns who are considered to be either at high-risk or who are high utilizers of behavioral health services.

In addition to clinical supports, this specialized program provides funding to address the costs of vital needs such as: medications, housing, clothing, and other basic needs in order to prevent re-admission into inpatient settings.

79%
REDUCTION IN
ADMISSIONS

AFTER BEING ENROLLED IN THE DLC CARE COORDINATION PROGRAM OVER A 6-MONTH PERIOD



ADULT SERVICES CENTER

The Adult Services Center at DLC is broad in its therapeutic scope and is equipped with the resources to help adults ages 18 and beyond who are facing behavioral health challenges.

CORE ADULT SERVICES

Outpatient Services & Treatment

Individual & Family Therapy

Substance Addiction Recovery Programs

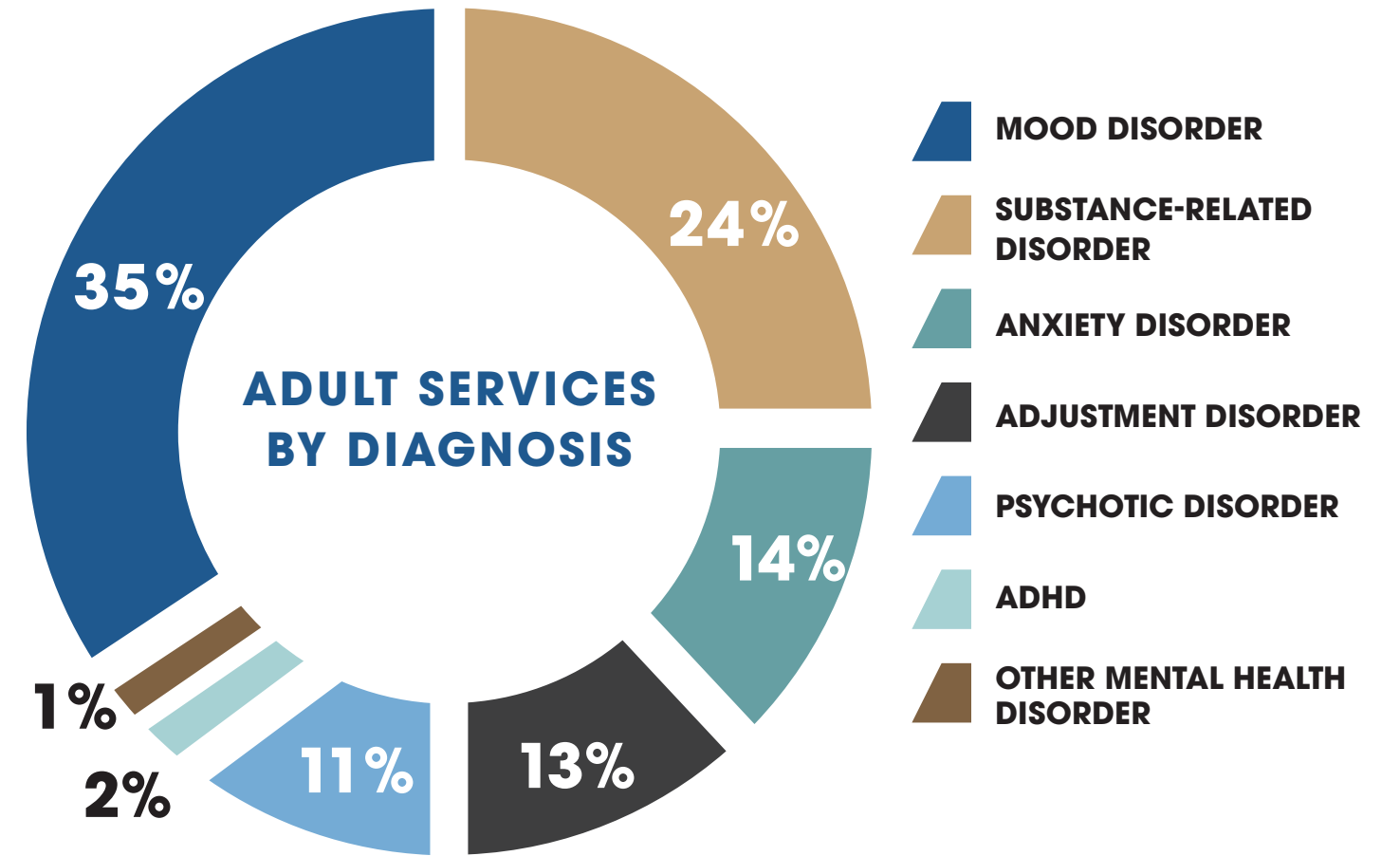
Holistic Therapies

Affordable Housing Programs

Case Management & Court-Related Services

DLC FACT Team

24/7 Emergency Services and Inpatient Crisis Stabilization



229,513
SERVICES PROVIDED TO
6,901
ADULTS
A 12% INCREASE
IN SERVICES PROVIDED

1,014
ADMISSIONS
TO CRISIS STABILIZATION UNIT

48%
MALE CLIENTS

52%
FEMALE CLIENTS

47,446
THERAPY SESSIONS PROVIDED

93%
SUCCESSFUL OUTPATIENT THERAPY DISCHARGES



CHILDREN & YOUNG ADULT CENTER



CORE CHILD SERVICES

- Individual and Family Therapy*

- Psychiatric and Medication Evaluation and Management*

- Children's Partial Hospitalization Program (PHP)*

- Specialized Trauma Therapy*

- School & Community-Based Services*

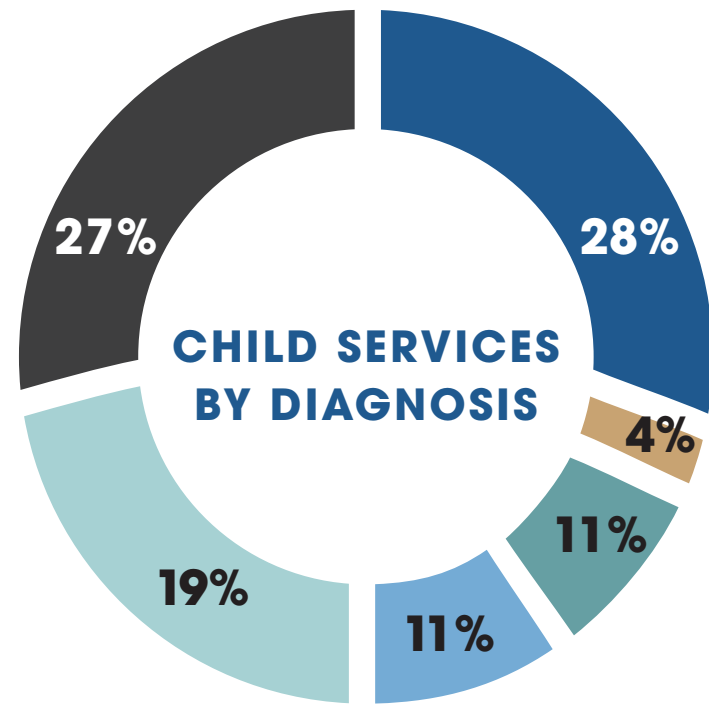
- Social Skills Development*

- Wrap-Around Collier Program (WRAP)*

- Children's Community Action Team (CAT)*

- Holistic Therapies*

- 24/7 Emergency Services and Inpatient Crisis Stabilization*



- MOOD DISORDER
- SUBSTANCE-RELATED DISORDER
- ANXIETY DISORDER
- ADJUSTMENT DISORDER
- OTHER CHILDHOOD BEHAVIORAL DISORDER
- ADHD
- OTHER MENTAL HEALTH DISORDER (LESS THAN 1%)

64,734
SERVICES
PROVIDED TO
2,129
CHILDREN
THIS FISCAL YEAR

DLC PARTIAL HOSPITALIZATION PROGRAM (PHP)

Helping Children Transition from Crisis Situation to Success Story

The Children's Mental Health Partial Hospitalization Program (PHP) at DLC is designed to help children transition from crisis stabilization back into the community as well as to prevent admission or readmission to the Crisis Stabilization Unit.

The performance of PHP during our current fiscal year 19-20 demonstrates a strong improvement among children in the program and low readmission rate to our Crisis Stabilization Unit.

4,989
PHP SERVICES
PROVIDED TO CHILDREN

ONLY 5%
READMISSION
RATE AFTER 180 DAYS

CHILDREN SERVED BY AGE GROUP

AGES 0-12

36%

AGES 13-17

64%

DLC CHILDREN'S COMMUNITY ACTION TEAM (CAT)

Community-Integrated Approach to Treatment For At-Risk Youth

The Children's Community Action Team (CAT) utilizes an integrated team approach to coordinate intensive treatment services for at-risk youth or young adults to assist them in remaining successfully in their home and community instead of inpatient/residential treatment or detention centers. The CAT program has demonstrated strong performance across several state metrics.

723
CHILDREN'S
CRISIS STABILIZATION
ADMISSIONS

ADDICTION RECOVERY CENTER

COMPREHENSIVE SUBSTANCE USE SUPPORT SERVICES:

Inpatient Detoxification

Short-Term Residential Care (up-to-30-day program)

Partial Hospitalization/Day Treatment Program (PHP)

Intensive Outpatient Program (IOP)

FARR-Certified Recovery Residence Hope Home

Aftercare & Additional Support Services (Medication-Assisted Treatment [MAT], Individual Counseling, and Family Support)

71,654
ADDICTION RECOVERY SERVICES PROVIDED TO

1,473
CLIENTS THIS FISCAL YEAR

MEDICATION-ASSISTED TREATMENT (MAT) FOR OPIOID RECOVERY

Medication-Assisted Treatment (MAT) is the use of medications in combination with counseling and behavioral therapies, which is effective in the treatment of opioid use disorders and can help some people to sustain recovery.

+114%
INCREASE IN MAT CLIENTS SINCE 2017

DLC READMISSION RATES SHOW POSITIVE RESULTS

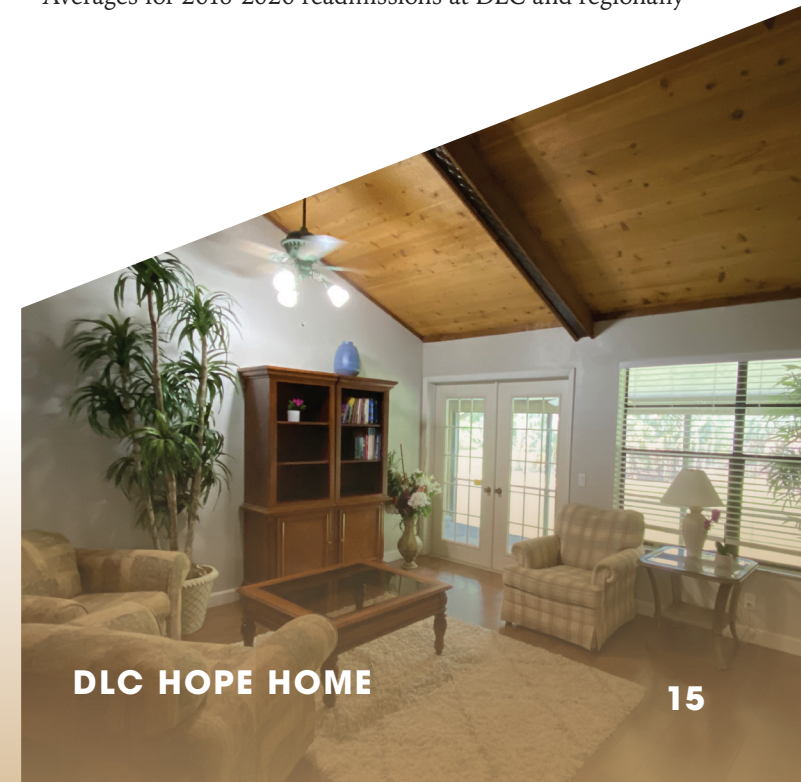
Clients treated in DLC detoxification and residential substance use programs are less likely to be re-admitted compared to the regional average. The 30-day readmission rate is a primary measure for inpatient treatment outcomes tracked by the state through our managing entity, Central Florida Behavioral Health Network (CFBHN). The month following discharge from intensive levels of care represents a period of clinical vulnerability in which it is vital to establish stability and prevent readmission. The goal of our DLC Addiction Recovery Center is to reduce the number of re-admissions for all inpatient settings.

	DLC	REGIONAL AVERAGE
30-DAY DETOX UNIT READMISSION	4%	4%
90-DAY DETOX UNIT READMISSION	15%	27%
180-DAY DETOX UNIT READMISSION	24%	37%
90-DAY RESIDENTIAL UNIT READMISSION	4%	4%
180-DAY RESIDENTIAL UNIT READMISSION	4%	6%

Averages for 2018-2020 readmissions at DLC and regionally

HOPE HOME OPENS Transitional Housing Offers Support

DLC's Hope Home welcomed its first resident on June 24, 2020. The home is a certified recovery residence located in Naples, Florida—less than one mile away from the DLC Main Campus. Hope Home provides safe, sober, and affordable housing to individuals in early recovery, where they can continue the work they've begun at DLC.



DLC HOPE HOME



VIRTUAL CARE CENTER



VIRTUAL CARE CENTER LAUNCHED DURING TRYING TIMES

The introduction of DLC's Virtual Care Center allowed our medical professionals and therapists to continue serving our existing clients during the COVID-19 pandemic as well as offer safe and effective assistance to new clients experiencing behavioral health concerns.

REMOTE ACCESS TO OVER 100 DLC COUNSELORS AND CLINICIANS PROVIDING

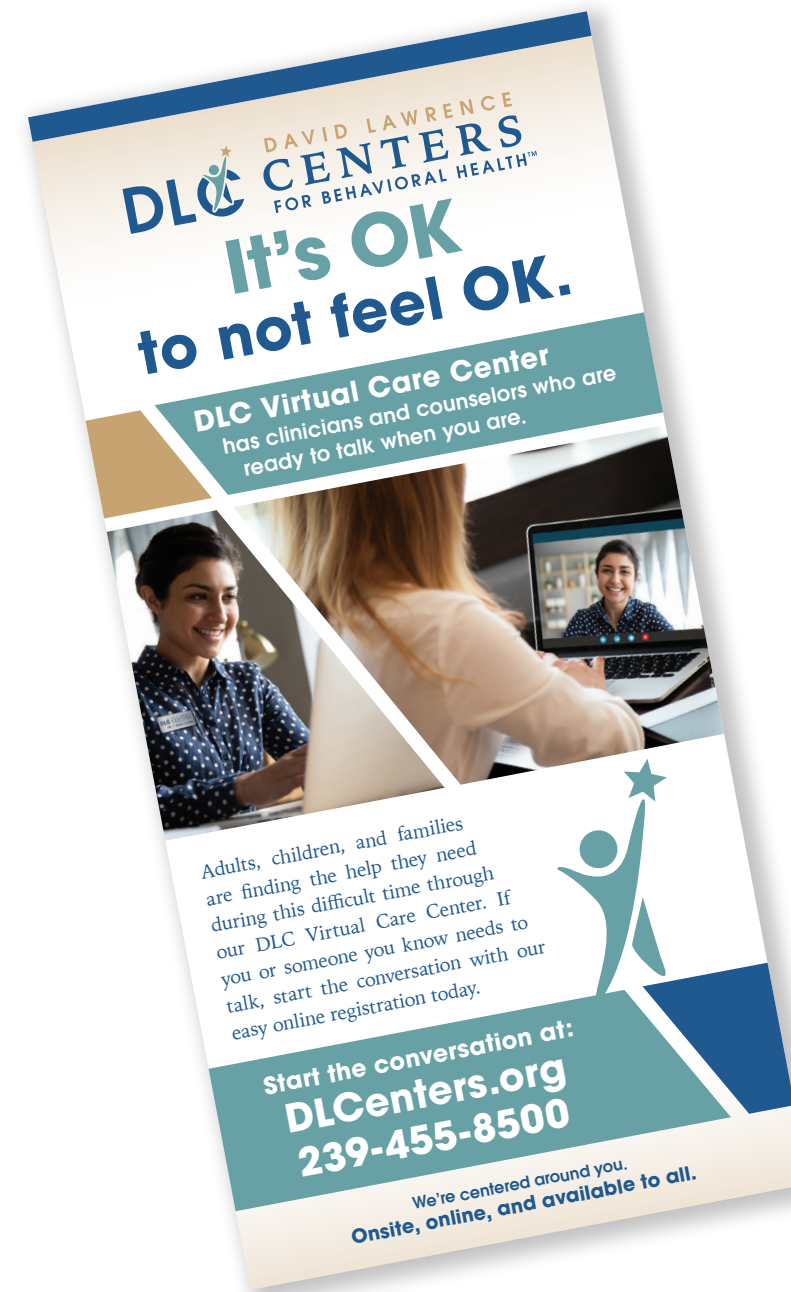
Virtual Counseling

Virtual Doctor & Medical Services

New Client Registration

20,265
VIRTUAL SERVICES PROVIDED TO MITIGATE THE SPREAD OF COVID-19

10,642
WEB PAGE VISITS TO BEGIN VIRTUAL CARE



ADDRESSING COVID-19 AND MENTAL HEALTH

Creating a Launchpad for the DLC VIRTUAL CARE CENTER

DLC made a remarkably rapid, comprehensive, and system-wide transition to virtual services, yet many potential and active clients remained hesitant to initiate or link with outpatient appointments.

With the financial backing from the Community Foundation of Collier County, DLC started a local print and digital campaign to create awareness around the availability of the DLC Virtual Care Center.

From the first months of COVID until the end of our fiscal year, we saw a significant increase in existing and new clients using and registering for the Virtual Care Center.



AWARENESS & PREVENTION CENTER



COMMUNITY-BASED AWARENESS AND PREVENTION SERVICES

Educational / Outreach Programs

Crisis Intervention Team (CIT) Training

Mental Health First Aid Training

Parenting Support Programs

School-Based Prevention Services

2,117 CRISIS INTERVENTION TEAM (CIT) TRAININGS PROVIDED TO LAW ENFORCEMENT AND EMERGENCY MEDICAL SERVICES (EMS) PROFESSIONALS (2013-2020)

179 MENTAL HEALTH FIRST AID INDIVIDUALS TRAINED (2018-2020)

OUR COMMUNITY PARTNERS

Staying Stronger Together

DLC collaborates with a variety of organizations and providers throughout Collier County to ensure coordinated education, awareness, and care that promotes the health, wellbeing, and safety of our entire community.

5% INCREASE IN ADULTS RECEIVING COMMUNITY SERVICES



PREVENTION STARTS WITH AWARENESS & EDUCATION

DLC Provides Resources and Information Needed to Begin The Discussion

Community engagement and support are central to a successful prevention platform. DLC's Speakers Bureau regularly sends experts to local organizations, businesses, and groups to present on a variety of topics.

Prevention Services consist of programs for adults, children, adolescents, parents, and educators. Education and information principally target substance use, suicide, life skills, conflict resolution, anger management, behavioral problems, and depression. In addition to participation onsite with DLC, specialists go into schools and aftercare programs.



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Fiscal Year: July 1, 2019 - June 30, 2020

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\$50,000+

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PACE SETTER

\$1,000+

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Fiscal Year: July 1, 2019 - June 30, 2020

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